

## The PRxS Advantage

At PinnacleRx Solutions, we go beyond the ordinary by building our products and services around the unique goals of our clients. We understand that your business and your employees are more successful when physically and financially healthy.

DELIVERING AN ELEVATED PHARMACY BENEFITS EXPERIENCE

“With decades of experience, independent ownership, and a proven commitment to our customers, we offer stability in the PBM marketplace.”

- David Zanze,  
President

### PERSONALIZED CLIENT SERVICES

A relationship-focused approach to fulfilling your employees' pharmacy benefit needs.

### OPTIMIZED COST STRATEGIES

Scalable benefit structures and consultative account management services that fit the financial goals of your organization.

### DYNAMIC REPORTING SYSTEMS

Customizable, easily manageable data analytics and reporting to accurately guide your decision making.

### TAILORED BENEFIT SOLUTIONS

By understanding the needs of your business, we offer flexible solutions to best fit you and your members.



Employers are often unaware of the options they have to better manage their drug costs while ensuring that their employees' health is not compromised. At PinnacleRx Solutions, we offer services that help lower your company's pharmacy costs while improving the quality of pharmacy benefits available to your employees.

The PRxS Advantage includes a holistic approach to improving outcomes through patient education, appropriate usage, and healthy choices.



### Patient Education

Our web portal contains a library of resources and educational materials to help members understand not only their pharmacy benefits, but also how to achieve better health.



### Appropriate Usage

Monitoring usage is critical to containing costs and achieving the best outcomes for you and your employees. We proactively communicate critical issues to our members such as understanding potential drug interactions, minimizing unsafe use of narcotics, and reducing gaps in treatment.



### Healthy Choices

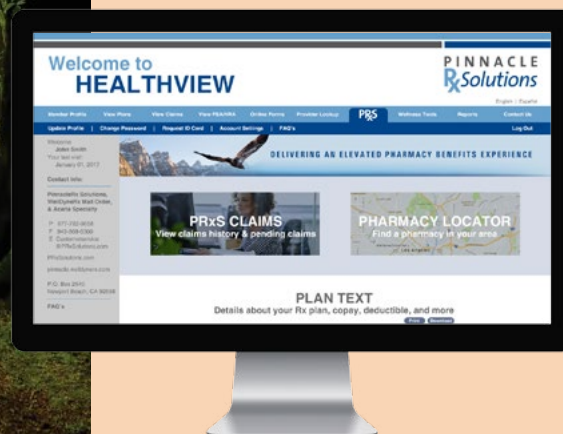
Our clinical staff confidentially reaches out to targeted members with specific health conditions on an ongoing basis to help such members form new, healthy habits.

“ I have partnered with Pinnacle for over 20 years. Their attentive and personalized service is unparalleled in the industry and, as such, have become an integral part of each of my self-funded medical plans. ”

- Dennis Lee, Principal  
Lee Insurance Co.

## PRxS Online Member Tools

**HEALTHVIEW** for Employees  
*HealthView.PRxSolutions.com*



Tools available to PinnacleRx Solutions members are crafted to empower them with the right information at the right time.

Our interactive and real-time online tools are a fast, convenient way to access important pharmacy benefits and claims information. The customer support team is available 24 hours a day, 7 days a week and is available to assist in multiple languages.



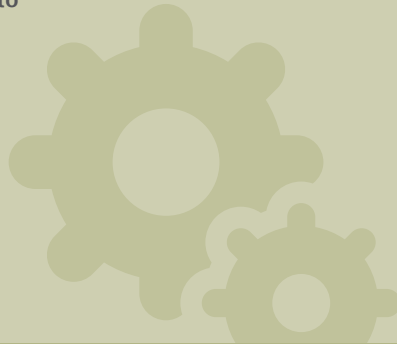
# SPECIALTY PHARMACY

## MANAGEMENT SOLUTIONS

### Member Services

PinnacleRx Solutions offers a comprehensive selection of specialty pharmacy services for members and dependents. Committed to helping patients manage their complex, high-cost healthcare conditions, PinnacleRx Solutions offers quality care through:

- Specialty pharmacy products delivered to a member's home or office
- Pharmacist assistance 24/7 in multiple languages
- Online patient resource center
- Disease specific support groups
- Lab/physician appointment reminders
- Access to co-pay assistance programs



### Accessing Specialty Pharmacy Services

Members can set up their specialty medications by following this easy process:



Call PinnacleRx Solutions to speak with a patient care coordinator who will gather the necessary details



PinnacleRx Solutions will notify your pharmacist who will verify the prescription with your doctor



Prescriptions will be filled and ready for pick up at a local retail pharmacy or mailed directly to the member's home or office

### Client Services

Each client of PinnacleRx Solutions has direct access to various, real-time specialty drug spend reports and personalized, consultative services by our expert staff of healthcare professionals. Examples of some of the reporting available to clients include:

- Top Specialty Drugs by Plan Cost
- Specialty Plan Cost
- Plan Cost per Member
- Plan Cost per Prescription
- Traditional vs. Specialty Performance Metrics
- Key Performance Metrics



“With the average U.S. employer spending more than 16% of their healthcare budget on pharmacy benefits, it is very rewarding to offer our clients customized solutions that both manage costs and support better outcomes for their employees.”

- Patty Benkowski,  
Vice President

# RETAIL PHARMACY

OUR NATIONWIDE NETWORK

# MAIL ORDER PHARMACY

DELIVERY SERVICES



Millions of consumers use maintenance medications for long-term, chronic conditions every day. Our mail order program uses advanced robotics to accurately fill more than one million prescriptions per year. Easy to set up and monitor, the PinnacleRx Solutions mail order program will save your members time and money.



To enroll, members follow these simple steps:

## Register

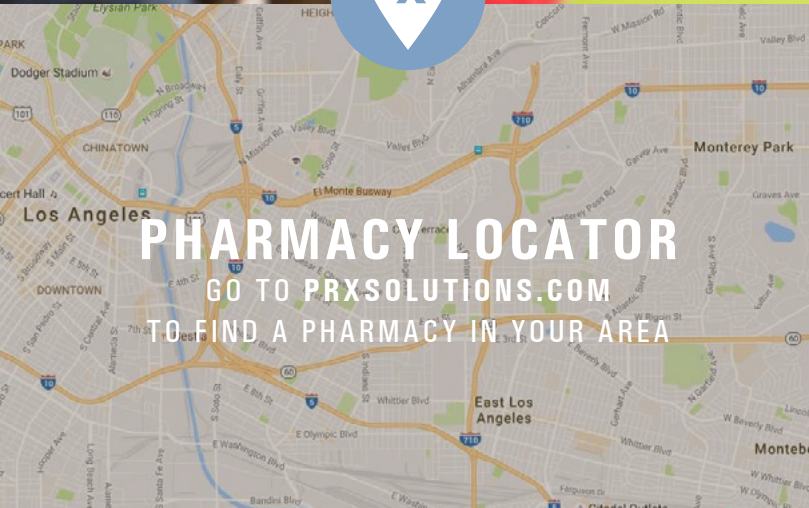
- 1 Fill out a short Mail Order registration form, either online or via email. Then return the completed form to PinnacleRx Solutions.

## Submit Prescriptions

- 2 Have your physician submit any prescriptions to PinnacleRx Solutions, either via fax or mail.

## Delivery

- 3 Prescriptions will arrive within 10 business days after completion of steps 1 and 2.



**PHARMACY LOCATOR**  
GO TO [PRXSOLUTIONS.COM](http://PRXSOLUTIONS.COM)  
TO FIND A PHARMACY IN YOUR AREA



Contact us to see how we can help!

Headquartered in Irvine, CA with multiple locations to serve you.