PINNACLE™
CLAIMS MANAGEMENT, INC.

How to Read Your ID Card

FRONT

1 Subscriber (Member) ID Number, which is also known as your HCID Number

2 Group (Employer) Number, Plan Number and Effective Date

3 Medical Network Name

4 Co-pay, Deductible and Out of Pocket

5 Pharmacy BIN and Process Control Number (Information for your pharmacy)

6 Pharmacy Network

7 Pharmacy Network Customer Service

BACK

8 Payer ID Number for Electronic Claims (Information for your provider)

9 Website to access Online Portals for both Members and Providers

10 Contact Numbers: Customer Service and Utilization Review

Anthem.

MEDICAL & Rx ID CARD
Member Information:

Medical Network:
Anthem PPO - Prudent Buyer **3**

MEMBER NAME
Anne Rickersey

MEMBER ID **1**
W00123456 01

POLICY #	PRIMARY CARE COPAY	$25	**4**
6543XY0148	DEDUCTIBLE	$500 / $1,000 Participating / Non-Participating	
	OUT-OF-POCKET	$4,000 / $8,000 Participating / Non-Participating	

PLAN # 12345
GROUP # **2** 12345
GROUP Company Name
Company Name Line 2

EFFECTIVE DATE 01/01/2024

Pharmacy Plan: PINNACLE Rx Solutions

RX BIN **5** 017051
PCN **PRS** **6**
RX GRP **1234567**

COPAYS Formulary: $40 Brand/$10 Generic
Non-Form: 50% Copay w/$40 Min.
Specialty: Oral 10%
Injectable 20%

CONTACT 1-877-782-9658
prxsolutions.com **7**

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CONTACTS

Self Help Portal	pinnacletpa.com **9**
To Locate a Provider	anthem.com/ca
Eligibility, Benefits, Claims Status, and Customer Service	1-800-649-9121 **10**
Utilization Review	1-800-274-7767
PinnacleRx Solutions	1-877-782-9658
Doctor on Demand	1-800-997-6196
24/7 NurseLine	1-800-700-0197

MEMBERS
When submitting inquiries always include your health care ID number from the front of this card. Possession or use of this card does not guarantee payment.

PROVIDERS **8**
Please submit claims electronically using Envoy Payer #24735 or to the following address for processing.

SEND ALL CLAIMS TO
Pinnacle Claims Management, Inc.
PO Box 2220
Newport Beach, CA 92658

This card is for identification only, is non-transferable and is the property of the Benefit Administrator. Please carry it with you at all times. Benefits obtained through the use of this card are governed by the conditions in your benefit Plan. The PPO network listed on the other side of this card does not provide administrative or claims processing services and has no liability for claims payments. Please contact the Benefit Administrator listed at the top of this card on the reverse side with any questions. This card does not guarantee eligibility and is void when your eligibility terminates. Anthem provides network rental services only and assumes no financial risk with respect to Claims.

Depending on your employer and plan selection, card appearance and placement of information may vary. If you have any further questions, please contact Pinnacle Customer Service.

For more information contact us at:

📞 **(800) 649-9121**

✉ **CUSTOMERSERVICE@PINNACLETPA.COM**